Class no-show policy

There will be a \$25 fee for all no-show's.

Return policy

Please inspect all materials immediately upon receipt. If for any reason you are dissatisfied, you must call our customer service center for a Return Authorization specific to your material. This Return Authorization number must appear on the outside of the packaging.

- All returns must be received by SERVE IT UP SAFE! within 10 days of issuing a Return Authorization.
- All items must be in original and resalable condition.
- Items must be shipped by a traceable means. No credit can be issued if a shipped item is untraceable.

Refund policy

Refunds will be issued for materials only if they are returned according to our return policy. There are no refunds provided for examinations. Credit may be used to reschedule training for a later class or a onetime enrollment transfer to another class without additional charges when we are notified in writing <u>before</u> the class commences. Cancellations must be received prior to shipment. Class Registration is non-cancellable. However, credit may be used to reschedule for a later class and/or transfer class registration to another individual we are notified in writing <u>before</u> the class commences. All materials are shipped via UPS or USPS. We do ship outside the continental United States.

Secure checkout

SERVE IT UP SAFE! uses encryption (https) technology to securely process credit card transactions on this website. This is to protect credit card data from being intercepted when being sent from our website to the credit card processor.

Credit card privacy

We will not sell our patrons' personal information or credit card information.

Privacy policy

Anonymous website usage statistics are tracked and recorded for internal business purposes. This includes but is not limited to:

- Referring URL
- Keyword used in referring search engine
- Geographic location

This data is used by SERVE IT UP SAFE! and may be shared with consultants.

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